

360 Park Homes Limited

Terms & Conditions

These Terms and Conditions govern the use of the 360 Park Homes website, platform, services and advertising systems. By accessing, browsing, registering with, purchasing advertising from, or using the platform, users agree to comply with these Terms and Conditions in full.

Contents

1. Definitions
2. About 360 Park Homes
3. Eligibility & User Accounts
4. Advertising Listings
5. Listing Approval & Editorial Control
6. Seller Obligations
7. Buyer Obligations
8. Payments, Billing & Subscriptions
9. Refunds & Cancellations
10. Listing Packages & Promotional Offers
11. Communication Services
12. Prohibited Conduct
13. Intellectual Property
14. Website Availability
15. Liability Disclaimer
16. Indemnity
17. Suspension & Termination
18. Privacy & Data Protection
19. Governing Law
20. Contact Information

1. Definitions

“Platform” refers to the 360 Park Homes website, systems, software, applications, advertising tools and associated services.

“Seller” refers to any user advertising or listing a park home or related property.

“Buyer” refers to any user browsing, enquiring about or purchasing a property advertised on the platform.

“Listing” refers to any advertisement, text, photograph, video, pricing information or associated content uploaded to the platform.

2. About 360 Park Homes

360 Park Homes operates as an online advertising marketplace for residential park homes located throughout the United Kingdom, including England, Scotland, Wales and associated islands.

360 Park Homes is not an estate agency, broker, surveyor, legal advisor, financial advisor or transactional intermediary. The platform solely provides advertising and communication tools between buyers and sellers.

360 Park Homes does not participate in negotiations, deposits, legal completion, ownership transfer or contractual agreements between users.

3. Eligibility & User Accounts

Users may be required to create an account in order to access certain services or advertising features.

Users agree to provide accurate information, maintain account security, keep passwords confidential and ensure contact details remain current at all times.

360 Park Homes reserves the right to suspend or terminate accounts where false, misleading, fraudulent or abusive information is identified.

4. Advertising Listings

All listings submitted to the platform are subject to manual review and approval prior to publication.

Listings may include residential park homes, retirement park homes, park owner stock, private seller listings and approved trade or dealer advertisements.

All descriptions, photographs, measurements, pricing information, site fee details, tenure information, utility details and specifications remain the sole responsibility of the seller.

5. Listing Approval & Editorial Control

360 Park Homes reserves the unrestricted right to approve, reject, suspend, edit or remove listings at any time and without notice.

The platform may alter formatting, categorisation, image positioning, spelling, grammar or presentation for consistency, moderation or marketing purposes.

Listings may be removed where content is considered misleading, duplicated, offensive, unlawful, inaccurate, unsafe, discriminatory or otherwise unsuitable for publication.

6. Seller Obligations

Sellers agree that all information supplied is truthful, accurate and up to date.

Sellers confirm that they have the legal right to advertise the property and that uploaded images either belong to them or are used with permission.

Sellers remain fully responsible for all information relating to:

- park rules and restrictions;
- age restrictions;
- site fees and pitch fees;
- council tax information;
- utility connections and charges;
- licensing and tenure;
- property measurements and dimensions;
- condition reports and specifications.

Sellers must not knowingly misrepresent a property or conceal material information likely to influence a buyer's decision.

7. Buyer Obligations

Buyers acknowledge that 360 Park Homes does not independently verify every listing or seller.

Buyers are responsible for carrying out their own inspections, legal checks, financial assessments and verification of park rules, site licensing, dimensions, ownership status and fees.

Any purchasing decision is made entirely at the buyer's own risk.

8. Payments, Billing & Subscriptions

All payments are processed securely through Stripe.

Certain advertising packages operate on recurring subscription billing. By purchasing a recurring package, users authorise automatic recurring payments until cancellation.

Subscription packages may include 3 month, 6 month, annual or "until sold" advertising plans. "Until sold" listings remain subject to periodic review and moderation.

360 Park Homes reserves the right to alter pricing structures, package contents, promotional offers or subscription terms at any time.

9. Refunds & Cancellations

Due to the digital nature of advertising services, refunds are generally not available once a listing has been approved or published.

Refunds may only be considered where:

- duplicate payments occur;
- technical faults prevent publication;
- services paid for were not delivered.

Users remain responsible for cancelling recurring subscriptions before renewal dates.

10. Listing Packages & Promotional Offers

360 Park Homes may provide promotional offers, launch discounts, coupon codes or featured advertising packages.

Promotional offers may be withdrawn, amended or refused at any time.

Free or discounted listings remain subject to the same moderation, approval and removal rights as paid listings.

11. Communication Services

The platform may provide communication methods including email, SMS, telephone or internal messaging systems.

360 Park Homes does not guarantee message delivery, response times or successful communication between users.

Users remain responsible for ensuring the accuracy of their contact details.

12. Prohibited Conduct

Users must not upload or distribute:

- false or misleading advertisements;
- stolen photographs or copyrighted content;
- abusive, threatening or discriminatory material;
- duplicate or spam listings;
- unlawful content;
- listings unrelated to residential park homes.

360 Park Homes reserves the right to suspend accounts involved in prohibited activity.

13. Intellectual Property

All website branding, systems, graphics, layouts, software and original content remain the intellectual property of 360 Park Homes.

Users grant 360 Park Homes a non-exclusive licence to display, reproduce, market and promote uploaded listings and associated content across websites, advertising channels and social media platforms.

14. Website Availability

360 Park Homes does not guarantee uninterrupted access to the platform.

The website may occasionally become unavailable due to maintenance, technical issues, upgrades or circumstances outside the platform's control.

15. Liability Disclaimer

360 Park Homes provides advertising services only.

The platform does not guarantee listing accuracy, seller legitimacy, property condition, transaction completion or property availability.

To the fullest extent permitted by law, 360 Park Homes excludes liability for:

- inaccurate listings;
- failed transactions;
- disputes between buyers and sellers;
- financial losses;
- property defects;
- indirect or consequential losses.

All users utilise the platform entirely at their own risk.

16. Indemnity

Users agree to indemnify and hold harmless 360 Park Homes against claims, liabilities, damages, costs or expenses arising from misuse of the platform, inaccurate listings, breaches of these Terms or unlawful conduct.

17. Suspension & Termination

360 Park Homes may suspend or terminate accounts, subscriptions or listings immediately where:

- Terms are breached;
- fraudulent activity is suspected;
- abusive behaviour occurs;
- payments fail;
- platform misuse is identified.

18. Privacy & Data Protection

360 Park Homes processes personal information in accordance with applicable UK data protection legislation.

Separate Privacy Policy and Cookie Policy documents may apply and form part of these Terms and Conditions.

19. Governing Law

These Terms and Conditions are governed by the laws of England and Wales.

Any disputes arising in relation to the platform shall be subject to the exclusive jurisdiction of the courts of England and Wales.

20. Contact Information

360 Park Homes Limited

The Office Fox Park, North St,
Barrow Upon Soar,
Leicestershire,
LE12 8PZ

Email: contact@360parkhomes.com